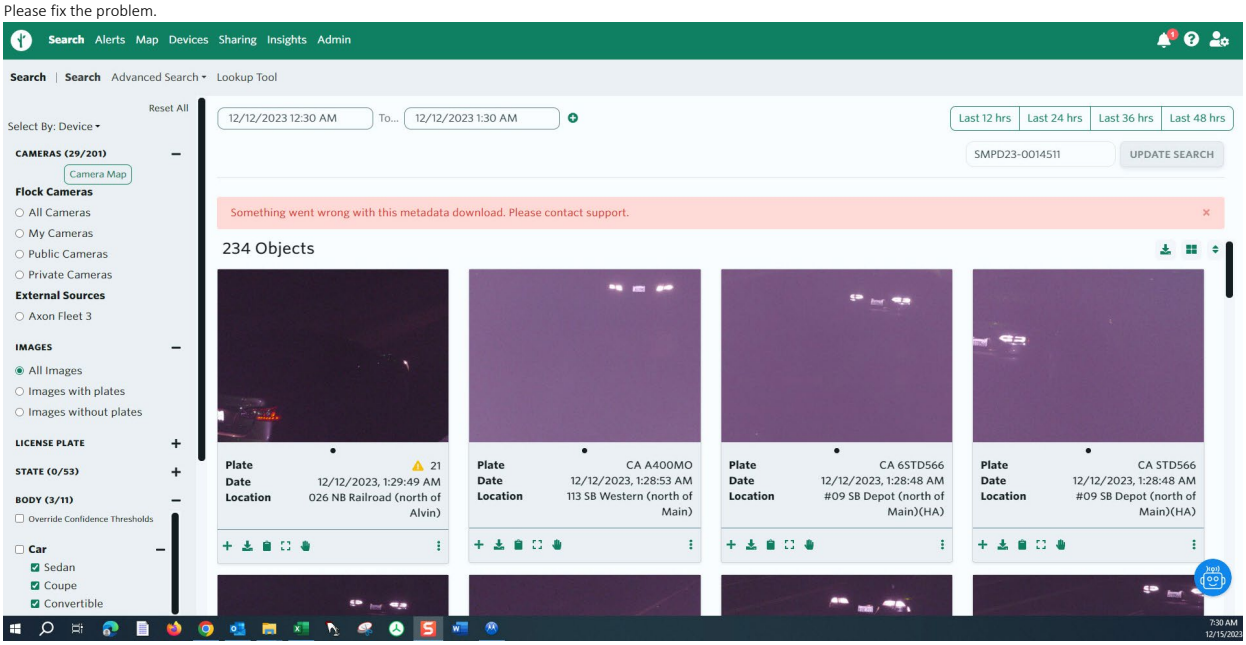
From: Stephen Best
To: Flock Safety; Michael Balcorta; brendon.norton@flocksafety.com; Libby Landers
Cc: Eligio Lara; Daniel Cohen; Stephen Best
Subject: Meta Data Download fail
Date: Friday, December 15, 2023 7:35:19 AM

Flock Safety support,
Since the Multi-Geo was not working properly(see below) I decided to search each location separately, download the metadata and use Excel to find the common license plates.
However when I try to download the Metadata, I get an error message.
Please fix the problem.



Corporal Stephen L. Best
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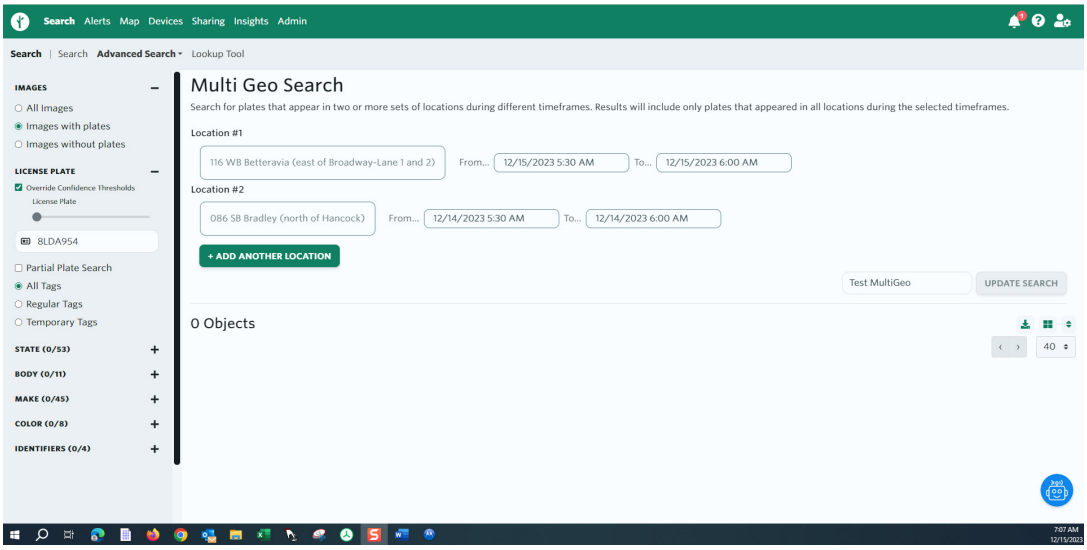
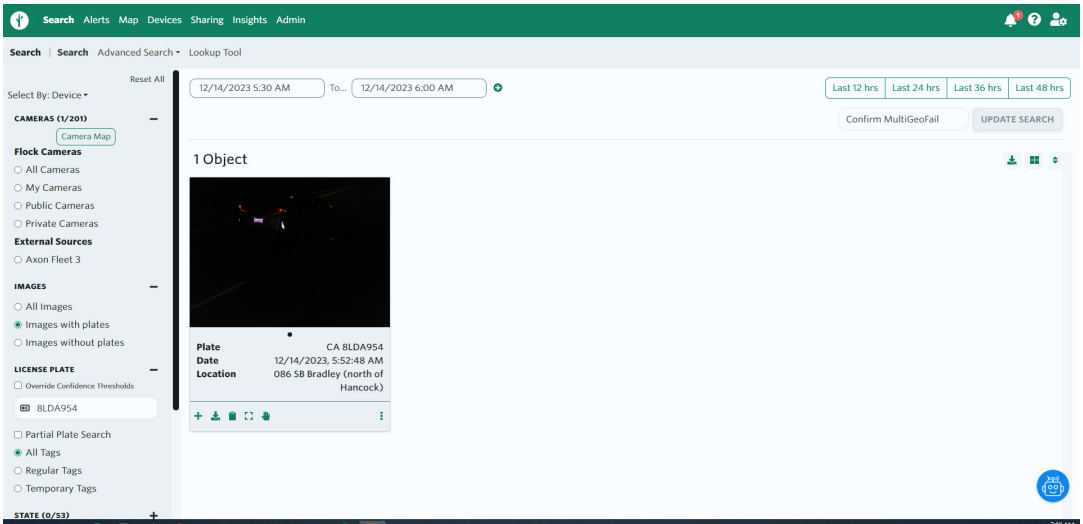
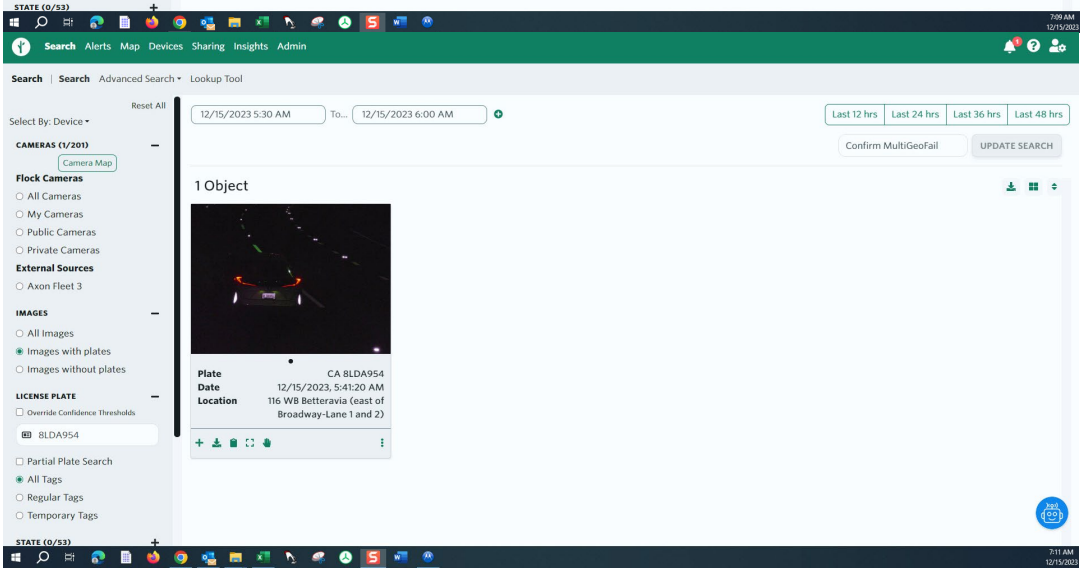
From: Stephen Best <sbest@cityofsantamaria.org>
Sent: Friday, December 15, 2023 7:23 AM
To: Flock Safety <support@flocksafety.com>; Michael Balcorta <mbalcorta@cityofsantamaria.org>; Stephen Best <sbest@cityofsantamaria.org>; brendon.norton@flocksafety.com; Libby Landers <libby.landers@flocksafety.com>
Cc: Eligio Lara <elara@cityofsantamaria.org>; Daniel Cohen <dcohen@cityofsantamaria.org>
Subject: Multi-Geo search still not working

Flock safety support,
Multi-Geo search still is not working.
In testing, I ran a search for 8LDA954 for two locations cam 086 on 12/14 0530-0600 and cam 116 on 12/15 0530-0600...even overriding confidence level. Results=0



I confirmed that plate was present in both locations at the specified time frame.





Also….I see multi-Geo has descriptors. Can a search be run with no plate (or partial) by descriptors only?

Thank you

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